



Anglesea Food Organics Collection Pilot FAQs

In Anglesea, any food scraps you'd normally put into your landfill (general waste) bin instead now go into the organics (green waste) bin.

We have some answers to commonly asked questions about your organics collection service.

When did collections start?

Wednesday 12 December was the first kerbside collection of food scraps with garden organics. Your organics bin has been collected **weekly** from this date. Your landfill bin has been collected **fortnightly**, alternating with your recycling collection.



When did I get my kitchen caddy, caddy liners and collection calendar?

We delivered a free kitchen scraps caddy, roll of compostable liners and new collection calendar to every house in Anglesea during November 2018. If you didn't receive yours, please contact us on 5261 0600.

Does this new service cost me anything?

No, there is no extra cost to Surf Coast Shire ratepayers.

What happens to my organic waste once it's been collected?

Your organic waste is turned into high quality compost and mulch products that meet Australian standards. Corio Waste Management processes the organics at their facility in Shepparton. The compost and mulch is then put to good use in parks, gardens and farms.

What can I put in my kerbside organics collection bin?

FOOD ORGANICS

- Fruit and vegetable scraps, including citrus
- Meat scraps and bones (raw and cooked)
- Fish and seafood, including shells (e.g. oyster shells)
- Dairy products including cheese, yoghurt and butter
- Bakery products including bread, cake and pizza
- Egg shells
- Rice, cereal, grains and pasta
- Mouldy and expired food (removed from packaging)
- Tea bags and coffee grounds
- Small amounts of kitchen oils and fats

OTHER ORGANICS

- Compostable caddy liners (only those supplied by Council)
- Tissues and paper towel
- Pet poo
- Hair from people and pets
- Pizza boxes (if too soiled for recycling)
- Shredded paper

GARDEN ORGANICS

- Lawn clippings
- Garden prunings including leaves, twigs and small branches
- Weeds
- Flowers

Is the pilot compulsory for all Anglesea households?

Yes. For the best environmental and economic benefits, and to really test the service, we need everyone to be involved.

I already use my food scraps in a compost or worm farm, or feed them to my chickens; why do I need this service?

Your new food organics collection complements the great work you're already doing.

You can use your kerbside organics bin for things you might avoid putting in your compost or worm farm – including dairy, meat and bones, bread and grains, citrus, kitchen oils, and pet poo.

What are the caddy liners made from, and do I have to use them?

The liners are certified commercially compostable and made from corn, which is safe to compost and will not contaminate the food and garden organics collection. The liner can help contain mess and smell, but using them is optional.

Can I use other bags to line my kitchen caddy?

NO. Other bags, including plastic, degradable, or biodegradable bags, must **not** be used as they will contaminate the collection of organic material.

Additional compostable caddy liners for Anglesea residents and ratepayers will be available to collect at no cost from Council's civic offices in Torquay and Anglesea Transfer Station.

Will my kerbside organics bin get smelly?

Using the supplied compostable liners will help contain the smell associated with food waste. Your kerbside organics bins are collected weekly, which helps to manage any smell.

I'm worried that my kerbside landfill bin will fill up or get smelly with fortnightly collections. How can I avoid this?

Separating out recycling, food organics and other items that can be diverted from landfill will save space and reduce smell in your bin. For example, our recent audit found that kerbside landfill bins in the shire contained 27% food organics, a total of 40% organic waste (including garden organics), and 16% recyclable items.

Nappies must continue to go into your landfill bin.

We have tips on our website for managing smell in your bin and ways to minimise your waste.

If, after using the new organics service for a few months, you feel you need larger kerbside bins, you can find out about options to upgrade on our website.

I'm a renter – what does this all mean for me?

We need you to participate in the pilot too! Every household's participation will help make sure the pilot is successful.

The compostable liners and collection calendar delivered during November/December will remain the property of the ratepayer/owner. The kitchen caddy is the property of Council – the same as the three kerbside collection bins – so you must leave it with the house when you vacate.



More FAQs are available on our website at surfcoast.vic.gov.au/AngleseaOrganics

WHERE CAN I GET MORE INFORMATION?

Website: A dedicated page with information about the Anglesea pilot can be accessed at www.surfcoast.vic.gov.au/AngleseaOrganics

Phone: 5261 0600

In person: Council officers will be available at a number of events in Anglesea during November and December to answer any questions you may have. Look out for details coming soon.