

Positive Ageing Schedule of fees: Commonwealth Home Support Program (CHSP) Services.

Effective for period 01 July 2019 – 30 September 2020

Service type	Low range per hour	Medium range per hour	High range per hour
Domestic assistance	\$6.50	\$16.50	\$48
Personal care	\$6.50	\$10	\$48
Respite	\$3.30	\$5.10	\$48
Delivered Meal	\$10	\$12	\$18.50
Property maintenance (plus cost of any materials)	\$13	\$19	\$50
Client travel	80c per kilometre		

Fees will be applied pro-rata when part hour services are provided.

Late cancellation (cancellations received after 12 midday, the day prior to scheduled services) will be charged as per rate of rostered shift.

Low, medium or high fee rates are determined during assessment or a service review, based on the Centrelink income test for pensioners.

Please contact Council on 5261 0600 if you have concerns in relation to timely payment of your fees. Your client information handbook provides details of payment method options. These include [BPay](#), [direct debit](#) (upon request), [cheque](#) (payable to “Surf Coast Shire”), or [in person](#) at either any Australia Post Office or customer service at our office, 1 Merrijig Drive, Torquay.