

# Application for special needs property kerbside waste services

## OFFICE USE ONLY

Tracker Number		Date entered		Signed	
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## Applicant Details

Surname		First Name	
Property Address			
Suburb		Post Code	
Phone		Assessment No.	
Mobile		Email	
Postal Address			
Copy of pension card attached	<input type="checkbox"/>	Letter from medical practitioner provided	<input type="checkbox"/>

## Agreement

I/we the occupiers of the above mentioned property wish to receive a *special needs property kerbside waste collection service* subject to the conditions detailed below.

Applicant Signature	
Date	

## Conditions of special needs property kerbside waste collection service

**Service Description:** The *special needs property kerbside waste collection service* (the service) includes placing out Council mobile waste bins for servicing and retrieval of bins after servicing. Between services, bins will be stored at a location to be agreed within the nominated property boundary. The day the service is provided may vary from the scheduled collection day for the area, depending on arrangements with the contractor(s) providing the service. The applicant(s) remain responsible for placing waste into the appropriate mobile waste bins prior to the service being provided. The service will be provided free of charge to successful applicants.

**Eligibility:** To be eligible for a *special needs kerbside waste collection service*, the relevant property must be residential in nature and already be receiving and paying for a standard urban or optional rural kerbside waste collection service from Council. The property must be the applicant's permanent place of residence. The applicant(s) must hold a current Pensioner Concession Card for the aged pension or disability support pension. A copy of the applicants Pensioner Concession Card must be supplied with the application form. A letter from a medical practitioner stating the applicant is not fit for the purpose of placing out or retrieving kerbside waste bins at the relevant property and requesting the service for the applicant must be received.

**Site Conditions:** The applicant must ensure the relevant property is maintained in a condition that does not pose a health and safety risk to Contractors or Council Officers entering the property. Properties deemed to be of unacceptable risk will not be eligible for this service.

**Council Discretion:** Council officers must be satisfied the applicant(s) is not fit for the purpose of placing out or retrieving kerbside waste bins at the relevant property. Council reserves the right to reject any applications received or terminate or suspend the service at any time.

**Acceptance of Conditions:** By signing this application the applicant(s) acknowledges and accepts all conditions of Special Needs Property Kerbside Waste Collection Service and that Council staff and/or contractors may enter the property nominated for the purposes of fulfilling this service. Council accepts no responsibility or liability for any losses or damages caused during the provision of this service.

*Privacy Statement: Surf Coast Shire Council considers that the responsible handling of personal information is a key aspect of democratic governance, and is strongly committed to protecting an individual's right to privacy. Council will comply with the Information Privacy Principles as set out in the Privacy and Data Protection Act 2014. The information will be used for the primary purpose it was collected or any related purpose for which the individual would reasonably expect Council to use or disclose the information. The information will not be disclosed to any other party unless Council is required to do so by law.*

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