

OUR COVID-19 RECOVERY



Thank you to everyone for your efforts throughout the pandemic. Staying at home hasn't been easy, but it's made a big difference.

Thank you to those who checked on their neighbours/friends to make sure they felt connected and could get essential items. You will never know the impact a friendly chat or check in can have on someone's life.

Thank you to all the locals who went to the effort to brighten others' days with colourful chalk drawings on footpaths, homemade signs, rainbows and teddy bears in windows. These simple gestures provide a boost to community morale by bringing smiles to so many faces.

Thank you for supporting our wonderful local businesses. It's been exceptionally tough on them, but every takeaway or online purchase helps.

Thank you to our inspiring healthcare staff and other essential workers; we are forever grateful.

Despite being physically separated, our community never felt more united.

While the recovery may take some time, let's all continue to look out for each other and work through this together.



We've established the COVID-19 Recovery Assistance Grants Program for community and business initiatives.

The grants - forming part of our broader COVID-19 support and recovery package - are designed to support people and businesses to recover from the impacts of the pandemic.

The program includes two categories: A major category and a rapid response category for smaller initiatives.

The rapid response grants will be up to \$5000 from a total pool of \$50,000. The major grants have no upper limit, but applicants will need to demonstrate higher impacts and greater outcomes.

Please speak with a Council officer responsible for this program before submitting an application.

Business Support Officer: Phone **5261 0600**

Community Project Officer: Phone **5261 0600**

Email: info@surfcoast.vic.gov.au

Find out more: www.surfcoast.vic.gov.au/covid19recoveryassistancegrants



Our local businesses have been working hard to adapt to new COVIDSafe rules.

This has been a huge learning curve for all of us - especially local businesses - so thanks for being patient, kind and playing your part to keep us all safe.

#BuySurfCoast and together we can get our local economy thriving again.



Download the COVIDSafe app from the App Store or Google Play

surfcoast.vic.gov.au/COVID19

How to get help



COVID-19 HOTLINE
1800 675 398

It's okay to ask for help. It's certainly not a sign of weakness, but of strength. Remember you are not alone, lots of people are in the same situation.



EMERGENCY AND FOOD RELIEF

Uniting Barwon – Winchelsea

p. 0419 535 490

Torquay Food Aid

p. 0409 614 630 e. torquayfoodaid@gmail.com

Feed Me Surf Coast

p. 0422 441 205 e. feedmesurfcoast@gmail.com

SalvoConnect Barwon South West

p. 5223 9200 (Monday to Friday, 9am–3pm)

Bethany Community Support

p. 5278 8122 (Monday to Friday, 9am–5pm)



NEED HELP WITH EVERYDAY TASKS?

Surf Coast Angels

p. 0428 563 014 e. SurfcoastAngels@gmail.com



HOUSING AND ACCOMMODATION

SalvoConnect Barwon South West (Adult)

p. 5223 5461 (Monday to Friday, 9am–3pm)

Barwon Child, Youth and Family (Youth)

p. 5226 8900 (Monday to Friday, 9am–5pm)

Crisis Accommodation

p. 1800 825 955 (24 hours/7 days)



FAMILY VIOLENCE

The Orange Door

p. 1800 312 820 (Monday to Friday, 9am–5pm)

e. barwon@orangedoor.vic.gov.au

The Sexual Assault and Family Violence Centre

p. 5222 4318 (Monday to Friday, 9am–5pm)

e. reception@safvcentre.org.au

Safe Steps

p. 1800 015 188 (24-hour phone service)

e. safesteps@safesteps.org.au



MENTAL HEALTH

To access local mental health support make an appointment with a GP/doctor.

headspace Geelong (Youth)

p. 5222 6690 (Monday to Friday, 9am–5pm)

Beyond Blue

p. 1300 224 636 (24-hour phone service)

www.beyondblue.org.au

Lifeline Australia

p. 13 11 14 (24-hour phone service)

www.lifeline.org.au



ALCOHOL AND OTHER DRUG SUPPORT

Barwon Child, Youth and Family

p. 1300 022 293 (Mon to Fri, 9am–5pm)

DirectLine

p. 1800 888 236 (24-hour phone service)



FINANCIAL HARDSHIP

Australian Government support

www.services.gov.au

Council support

We have developed a \$2.168M COVID-19 support package to assist the community. Details on our website.

RATES ASSISTANCE

We understand our community is facing unprecedented challenges due to the pandemic and will exercise reasonable flexibility about payment dates.

Please call us on **5261 0600** if you wish to discuss.

**GET TESTED
IF YOU'VE GOT
THESE SYMPTOMS**

Getting tested means you keep yourself, your friends, family, workplace and your community safe.



Fever



Runny nose



Sore throat



Cough



Chills or sweats



Shortness of breath



Loss of sense of smell or taste

For more advice or to find out where to get tested:

- Call the 24-hour coronavirus hotline: **1800 675 398**
- Go to **www.dhhs.vic.gov.au/getting-tested-coronavirus-covid-19**
- Call your local doctor

BE COVID SAFE



Keep your distance



Maintain good hygiene



Avoid touching your face



Get tested